



## Bristol Health and Wellbeing Board

Title of Report:	Community Mental Health – Target Operating Model Update
Author (including organisation):	Nick Goff (BNSSG CCG), Victoria Bleazard (BNSSG CCG), Mark Allen (Bristol Public Health)
Date of Board meeting:	28 <sup>th</sup> July
Purpose:	Information and discussion

### 1. Purpose of the Paper

The purpose of the presentation and discussion at Bristol Health and Wellbeing Board is to provide an update on our approach to developing an integrated community mental health service target operating model, timeframes and hear from our Bristol shadow ICPs on the emerging plans in response to the target operating model.

### 2. Background and evidence base

BNSSG's Integrated Community Mental Health Service's Target Operating Model has been co-designed with a wide range of partners. It focuses on what matters most to people, their carers' and our staff. The Target Operating Model and a supporting overview document are included as appendices (Appendix 1 and 2 respectively).

The Target Operating model was released in June 2021 to our 6 shadow ICPs with a call for these partnerships to develop proposals in response to the model over the summer months with final responses due in November 2021.

Shadow ICP have started to develop approaches and idea proposals for the Target Operating model and wish to share an update with the board.

### 3. Community/stakeholder engagement

Extensive engagement was undertaken through the Mental Health and Wellbeing Strategy, the community services review, Long Term Plan response and COVID-19 Mental Health Business Case which has informed the development of the Target Operating Model.

The 'Discovery' phase of this programme included over 40 engagement discussions with people with lived experience and professional colleagues from across BNSSG (between November 2020 and January 2021).

This Target Operating Model has been co-designed with a wide and diverse range of system partners, including people who use our mental health services and their carers. A full summary of engagement feedback is available.

A draft version of the target operating model was shared with system partners at the end of March for feedback and organisation and group feedback was sought which has strengthened and informed this version.

Over the summer months individuals shadow ICP will be seeking to develop their own engagement methods to help in developing the proposals in response to the Target Operating Model.

## **4. Recommendations**

To note the developments of the Community Mental Health Target Operating Model and the developing plans by each Bristol Shadow ICP.

## **5. City Benefits**

The Community Mental Health Service will provide integrated, personalised, proactive and preventative support and care at a local level making the most of an individual's and communities' assets. The Target Operating Model includes a focus on equalities – delivering equity of access and outcome. The service supports several One City Plan goals including the 2021 action on supporting community assets to improve mental wellbeing which was voted the top priority for the city at the City Gathering

## **6. Financial and Legal Implications**

N/A

## **7. Appendices**

Appendix 1: Overview of BNSSG's CMH Target Operating Model

Appendix 2: BNSSG's Integrated Community Mental Health Service – Target Operating Model (please note appendices for the model available on request).